

April 2014

MySupportAdvisor

Is your organisation using MySupportAdvisor to its full advantage?

MySupportAdvisor is an initiative by the Department for Communities and Social Inclusion. It is a free online source of information to better connect people with a range of disability service providers in South Australia.

Is your organisation taking advantage of MySupportAdvisor as a key promotional opportunity? In February 2014 there were more than 11,500 MySupportAdvisor page views. Visitors to the site include participants in the Disability SA Individualised Funding Program, Day Options Program, National Disability Insurance Scheme and the general public seeking information.

MySupportAdvisor is used to search for and contact services, share feedback about services and read feedback posted by others. Reviews are moderated by Funds Management, Disability SA, and service providers are encouraged to respond online to reviews. In addition, the site will soon offer providers a unique hit-count for each profile page.

We encourage service providers to visit the site and register today to establish a customised profile page and utilise MySupportAdvisor as a free marketing tool.

How to register

To customise a profile page, service providers must register. This is done by visiting mysupportadvisor.com.au, choosing “Provider Login” on the MySupportAdvisor home page and completing the registration process.

Organisations already registered, who wish to update their profile page, can open the “Provider Login” page and proceed to log into the Service Provider Portal. Once logged on, select the MySupportAdvisor tab.

For more information contact: mysupportadvisor@dcsi.sa.gov.au

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