



Government of South Australia

Department for Communities  
and Social Inclusion

# **Disability Services**

## NATIONAL MINIMUM DATA SET

### South Australian 2012-13 Report

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## Introduction

This report provides 2012/13 data from the Disability Services National Minimum Data Set (DS NMDS). The DS NMDS collection is a set of nationally significant data items or pieces of information that are collected in all Australian jurisdictions and is an agreed method of collection and transmission.

The purpose of the DS NMDS collection is to facilitate the annual collation of nationally comparable data about specialist disability services, and to obtain reliable, consistent data with minimal load on the disability services field. Under the National Disability Agreement (NDA), Disability Administrators in all Australian jurisdictions are responsible for ensuring that DS NMDS information is comparable across all jurisdictions and years.

The DS NMDS provides information relating to disability funded service outlets and users of these services, including support needs of users and informal carer arrangements.

## Why is the Data Collected

DS NMDS data has been used for a wide range of purposes including planning, national program evaluation and monitoring achievement of program objectives and agreed priorities. Specific examples of uses to which the data has been put include:

- Support training for future services delivery
- Provide national comparisons of numbers of service users living in institutional versus community-based settings.
- Indicate that certain groups of people (e.g. people of Aboriginal and Torres Strait Islander origin) are not accessing services as much as could be expected.

Full-year data about service users can also provide:

- A profile of all people receiving a funded service in a financial year
- Data on carer arrangements, which enables issues relating to ageing carers to be monitored and planned for
- Information about the quantity of services provided to some service users can be examined in relation to various characteristics of services users, such as their support needs, disability group, carer arrangements and whether they live in metropolitan or rural locations.

## Acknowledgement

- The data provided in this report is based on the final 2012-13 DS NMDS data prepared by the Australian Institute of Health and Welfare (AIHW). Information is for South Australians only. The figures in this document do not include employment services, which is managed exclusively by the Australian Government.
- ***For the purpose of this report, the reference to government refers to Disability Services only and non-government may include Local Government, other State Government agencies, for profit or not for profit organisations.***

- In 2011/12, South Australia implemented modified models of service in adult community teams which streamlined the provision of service response. Within these services, some clients are no longer reported.
- In 2012/13, an audit review identified anomalies in reporting by some service providers, which resulted in a number of clients not being reported.
- In 2012/13 Disability Services and Disability SA commenced reporting separately through the reporting period. The number of services provided and the number of services exited will be greater than expected due to the reporting change.

## Information in this report

This report is broken into four parts. Part one provides a profile of South Australia. Part two provides information using a two-way split to report government and non-government separately, while part three reports the data using three way split, identifying clients that are unique to government, non-government or those who received a service from both. Part four provides a comparison of the data over five years.

For further information please contact Data Management and Reporting, Funds Management, email [DisabilitySADataTeam@dcsi.sa.gov.au](mailto:DisabilitySADataTeam@dcsi.sa.gov.au)

# PART ONE – DISABILITY SECTOR PROFILE

This section details clients, services and service outlet information for all agencies and clients who were funded with NDA funding during the 2012/13 financial year.

## SERVICE TYPE OUTLET INFORMATION

A service type outlet is defined as a unit of the funded organisation that delivers or coordinates a service type at or from a discrete location.

### Total service type outlets

A total of 1,218 Service Type Outlets participated in the 2012/13 data collection – an increase of 238 outlets from the 2011/12 collection.

Diagram 1: Service types by Service Category

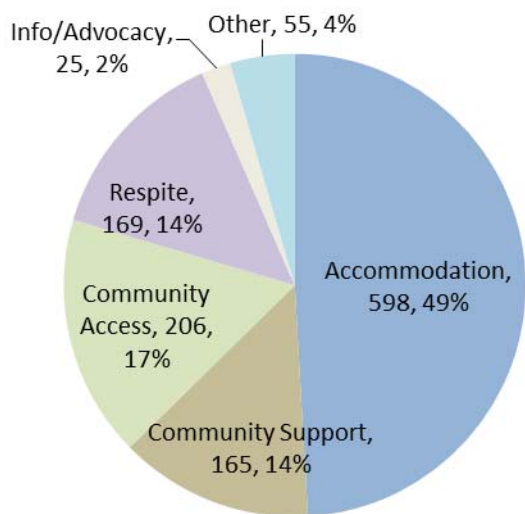
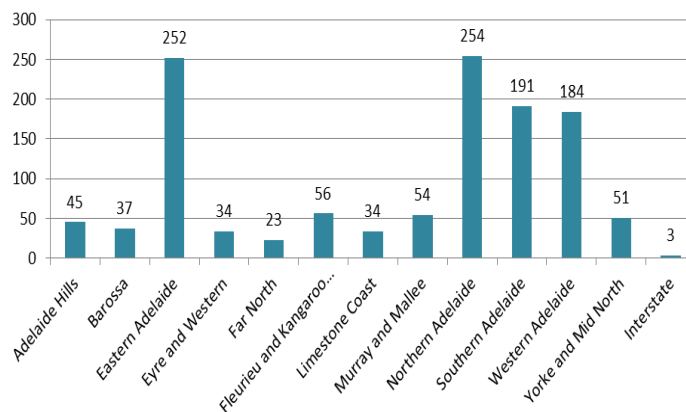


Table 1: Service Outlets by Government Regions



### Location Of service types outlets

The majority of service type outlets operating in 2012/13 were based in North and East Adelaide (42%), followed by 16% in South Adelaide and 15% in Western Adelaide.

Table 2: Outlets by service type

### Operational details

Service type	Total outlets
Large Institution (>20 places)	8
Small Institution (<20 places)	2
Hostels	1
Group Homes	413
Attendant Care/Personal Care	63
In Home Accommodation Support	99
Alternative Family Placement	1
Other Accommodation Support	11
<b>Total Accommodation support</b>	<b>598</b>
Therapy Support	17
Early Childhood Intervention	18
Behaviour/Specialist Intervention	12
Counseling	14
Regional Resource Teams	10
Case management	52
Other Community Support	42
<b>Total Community support</b>	<b>165</b>
Learning and Life Skills Development	131
Recreation/Holiday Programs	37
Other Community Access	38
<b>Total Community access</b>	<b>206</b>
Own Home Respite	30
Centre-based Respite	73
Host Family Respite	6
Flexible Respite	36
Other Respite	24
<b>Total Respite</b>	<b>169</b>
Information/referral	13
Mutual support/self-help groups	11
Alternative formats of communication	1
<b>Total Advocacy, information and alternative forms of communication</b>	<b>25</b>
Training and Development	1
Peak bodies	2
Other support services	52
<b>Total Other support</b>	<b>55</b>

### Sector responsibility

Of the 1,218 operational outlets, 270 (22%) were government and 948 (78%) were non-government



# DISABILITY CLIENTS – DEMOGRAPHIC DETAILS

Clients can receive more than one service type during the financial year. Therefore, total clients are less than total service types provided in the reporting period.

In 2012/13 a total of 18,386 unique individuals with a disability were provided with a total of 41,577 funded services. This represents a 6% decrease in individuals and a 9.8% increase in services from last year.

## Country of birth

88% of clients were born in Australia.

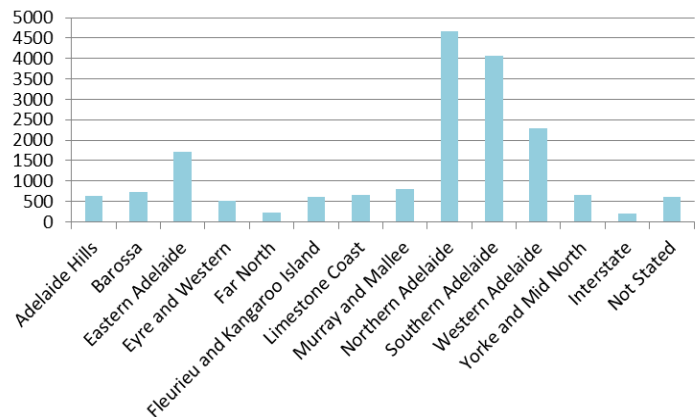
Table 3: Country of birth

Country	Total Unique Clients		
	2010-11	2011-12	2012-13
Australia	18,737	16,666	16,200
England	783	700	621
New Zealand	106	93	89
Italy	189	161	137
Viet Nam	66	62	54
Scotland	126	99	106
Greece	93	77	70
Germany	94	107	80
Philippines	36	36	34
India	43	41	34
Other	828	769	342
Not Stated	721	750	619
<b>TOTAL</b>	<b>21,822</b>	<b>19,561</b>	<b>18,386</b>

## Geographical location

25% of clients reside in Northern Adelaide, with 22% and 12% living in Southern and Western Adelaide respectively. 191 clients reported with an interstate postcode.

Table 4: Clients by Geographical location



## Indigenous Status

4.8% (884) of clients reported were recorded as being Aboriginal and/or Torres Strait Islander.

Table 5: Indigenous Status

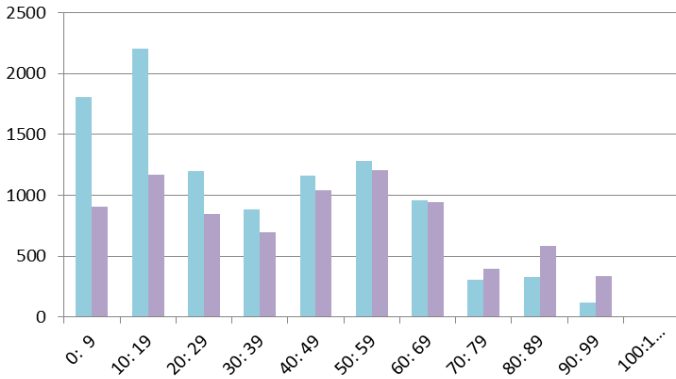
Indigenous status	Total clients
Aboriginal/Not TSI	753
TSI/Not Aboriginal	17
Both	114
Neither	17,170
Not stated	332
<b>TOTAL</b>	<b>18,386</b>

Of the 884 indigenous clients, 60% were males and 40% were females.

### Age by sex

Of the total clients, 10,257 (56%) were males and 8,129 (44%) females.

Table 6: Clients by age and sex

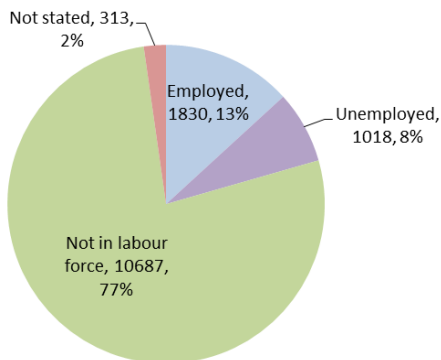


As in 2011/12, the most common age group for males was 10:19 and for females 50:59.

### Source of income/labour force status

4,873 clients (26.5%) were less than 16 years where income source is not applicable. Of the 13,513 clients aged 16 years and over, 9,043 (49%) reported the Disability Support Pension as their main source of income. 3,143 (17%) were recorded with an income of not known or not stated. Of the 13,848 clients 15 years and over, 10,687 (58%) were not in the labour force.

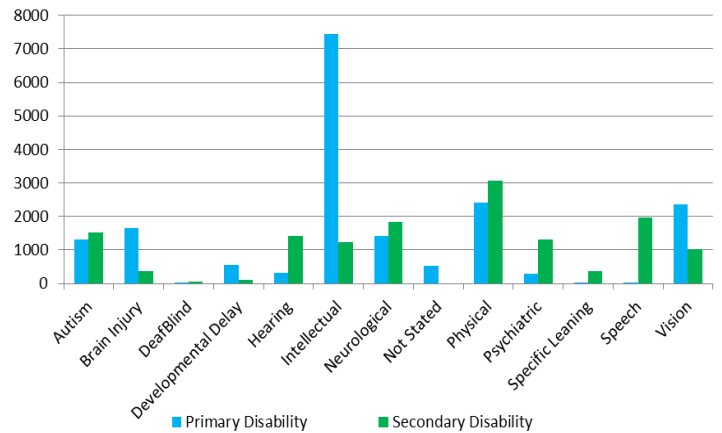
Diagram 2: clients 15 years and over by labour force status.



### Disability type

The most common primary disability type reported was intellectual (40.5%), vision (13%) and physical (13%). Secondary disability types were predominately physical, neurological, intellectual and speech.

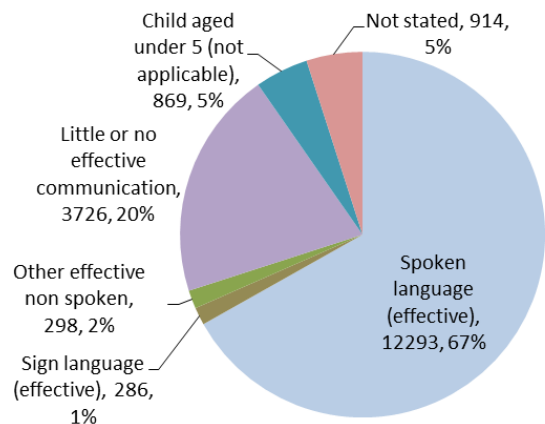
Table 7: clients by disability



### Method of communication

67% of clients reported that their main method of communication was effective spoken language; 2% used other effective non-spoken language and 1% used sign language. 20% had little or no effective communication method.

Diagram 3: Method of communication



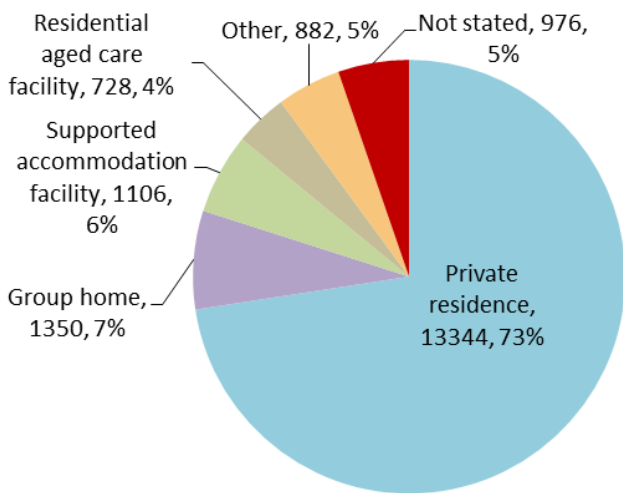
## Interpreter services

The majority of clients (91%) did not require interpreter services. 2% and 3% required an interpreter for spoken and non-spoken communication respectively. 3% did not record a response for Interpreter Services.

## Residential setting

73% of clients lived in a private home. 7% lived in group homes and 6% lived in supported accommodation.

Table 4: clients by residential setting



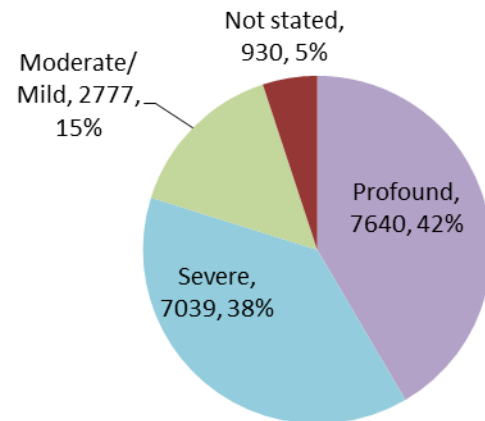
## Living arrangements

58% of clients either live with family or other individuals, while 16% live alone. 5% have not stated a response.

## Severity of disability

A total of 7,640 clients were reported as having a severe level of disability, while 7,039 were reported as having a profound disability.

Diagram 5: Severity of Disability



**Note:** the severity of disability assigned to each client is derived from their reported support needs in the areas of mobility, communication and self care.

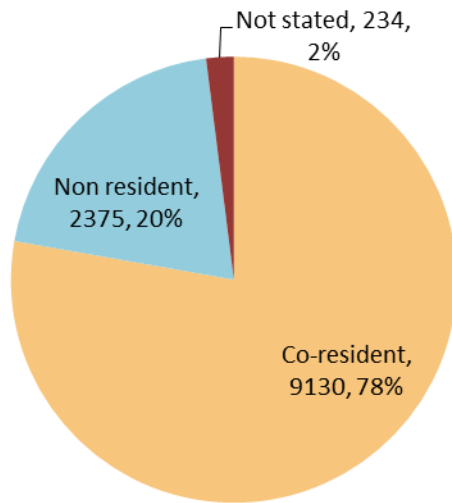
# CARER INFORMATION

A total of 11,739 clients were supported by unpaid carers. Of those, 9,817 (83%) were identified as a primary carer, that is persons providing support with self-care, mobility or communication. 6,173 clients did not have a carer and 474 clients did not record a response.

## Co-residency

Of the 11,739 clients supported by a carer, 9,130 (78%) of them lived in the same household.

Diagram 6: Carer residency status



## Age group of carer

The majority of carers (40%) were between 45 and 64 years of age. A further 37% of carers were between 25 and 44 years of age. 16% of carers were 65 years or over with only 1% under 25 years. 6% of carers were reported with an age group not stated, an increase of 5% from the 2011/12 data collection.

## Relationship with client

The majority of carers (7,525 or 64%) were identified as the mother of the client. Wife/Husband, male/female partners accounted for 13% of carers.

## SERVICE TYPES PROVIDED

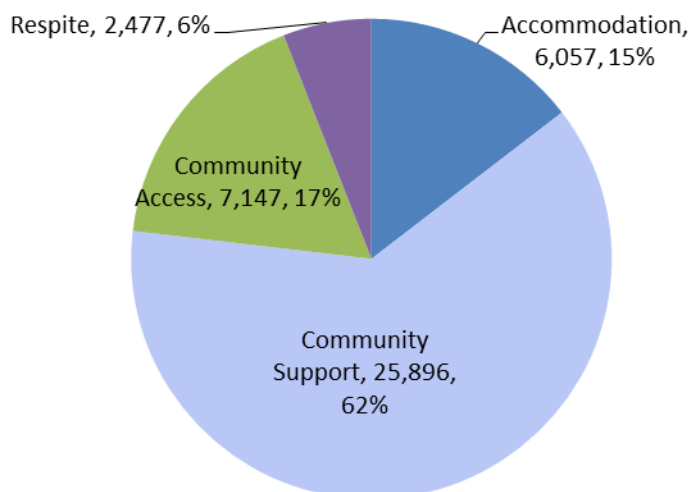
Of the 41,577 services reported for 2012/13, 25,896 (62%) were for community support. The majority of these services were made up of case management (13,746) and therapy support (4,540).

Table 8: Clients and services by service type.

Service Types	Unique Clients	Total Services
Large Institution	501	503
Small Institution	22	22
Hostels	16	16
Group Homes	1,326	1,393
Attendant Care/Personal Care	1,150	1,235
In Home Accommodation Support	2,620	2,761
Alternative Family Placement	78	78
Other Accommodation Support	48	49
<b>Total Accommodation Support</b>	<b>5,267</b>	<b>6,057</b>
Therapy Support	3,915	4,540
Early Childhood Intervention	1,130	1,197
Behaviour/Specialist Intervention	718	741
Counseling	692	694
Regional Resource Teams	2,891	2,965
Case management	7,966	13,746
Other Community Support	1,658	2,013
<b>Total Community Support</b>	<b>13,593</b>	<b>25,896</b>
Learning and Life Skills Development	4,127	4,398
Recreation/Holiday Programs	2,095	2,132
Other Community Access	604	617
<b>Total Community Access</b>	<b>6,042</b>	<b>7,147</b>
Own Home Respite	473	520
Centre-based Respite	1,005	1,174
Host Family Respite	102	103
Flexible Respite	369	383
Other Respite	296	297
<b>Total Respite</b>	<b>1,876</b>	<b>2,477</b>

**Note:** individuals can receive services from multiple service types and/or service categories, therefore, the total clients should not be added. The total clients for each service type is unique client total for that service type. The total service category figure is unique across the particular service category.

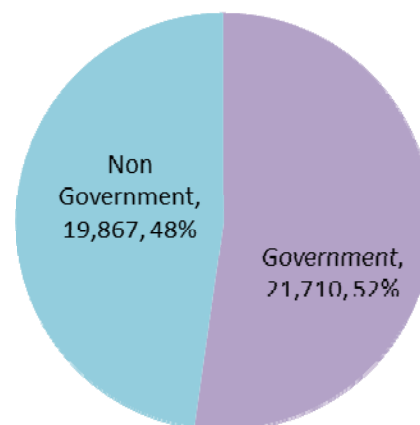
Diagram 7: Services by category



### Service type distribution

Of the 41,577 services provided in 2012/13 there were 21,710 services provided to clients by government and 19,867 services provided to clients by non-government organisations.

Diagram 8: government/non-government split



### Total clients leaving the service

A total of 10,438 services provided to 7,899 clients were closed during the year. The main reasons why clients left the service type were 'no longer required – other' (65%), 'service user died' (13%) and 'other' 16%

Table 9: Service exit

Service exit reason	Total services	%
No longer required - moved to mainstream	118	1%
No longer required - other	2,191	21%
Moved to residential, institutional or supported accommodation	180	2%
Needs increased	50	<1%
Moved out of area	515	5%
Service user died	481	4%
Service user terminated services	133	1%
Other	6,770	65%

# PART TWO – DS NMDS DISTRIBUTION BETWEEN GOVERNMENT AND NON-GOVERNMENT SECTORS

**Note:** The government and non-government client numbers are not unique to the relevant sector in this section and clients who received a service from both government and non-government sectors have been counted in both. The client numbers from each sector should not be added.

For the purpose of this report, the reference to government refers to Disability Services only and non-government may include local government, other State government agencies, for profit and non for profit organisations.

Section A reports DS NMDS information for government. Section B reports DS NMDS information for non-government organisations.

Of the 1,218 operational outlets, 270 (22%) were government and 948 (78%) were non-government.

Of the total clients reported who received a service in 2012/13 (18,386), 11,074 were provided with a service by the government sector and 11,559 were provided with a service by the non-government sector.

## Section A: GOVERNMENT DS NMDS INFORMATION (DISABILITY SERVICES)

### Service type outlet

Of the 270 government Service Type Outlets reported, 77% provided various types of accommodation support.

### Location of service type outlets

The majority of service type outlets operating in 2012/13 were based in Northern Adelaide (34%), with 16.5% located in Southern Adelaide.

Diagram 9: Service outlets by category

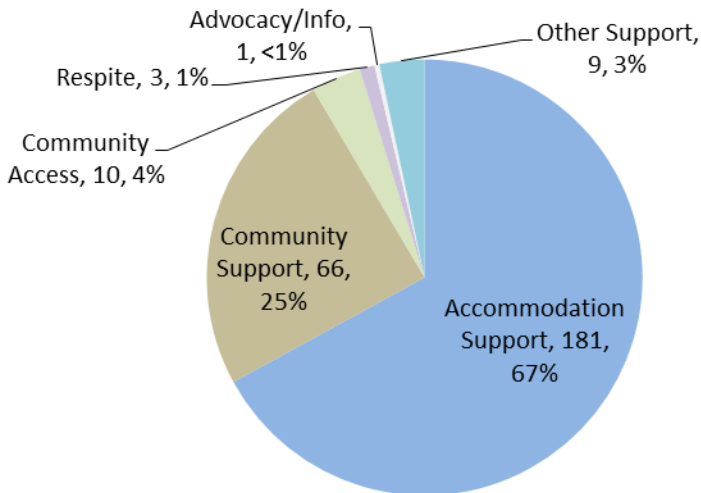
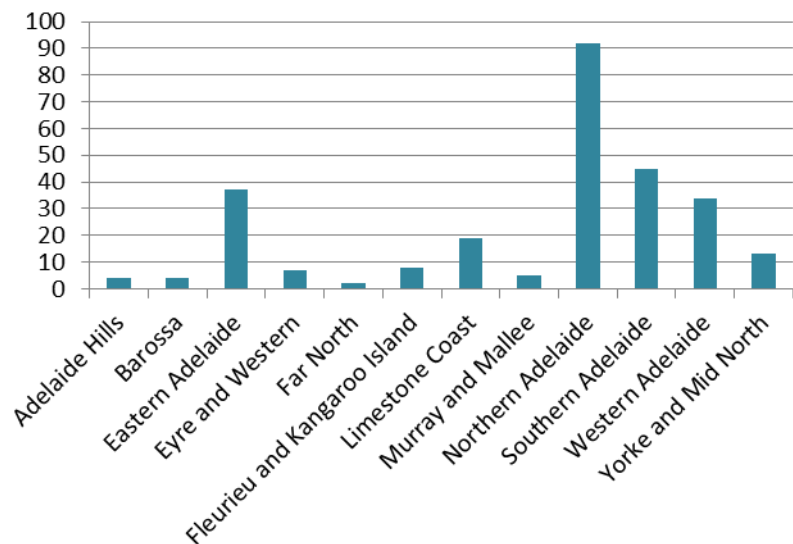


Table 10: Outlet location by region



## Operational details

Table 11: Service outlets by service type.

Service Type	Total outlets
Large Institution (>20 places)	5
Group Homes	171
Attendant Care/Personal Care	1
In Home Accommodation Support	4
<b>Total accommodation support</b>	<b>181</b>
Therapy Support	2
Early Childhood Intervention	8
Behaviour/Specialist Intervention	2
Regional Resource Teams	8
Case management	42
Other Community Support	4
<b>Total community support</b>	<b>66</b>
Learning and Life Skills Development	8
Other Community Access	2
<b>Total community access</b>	<b>10</b>
Centre-based Respite	2
Flexible Respite	1
<b>Total respite</b>	<b>3</b>
Other support services	9
<b>Total other support</b>	<b>9</b>



# DISABILITY SERVICES – CLIENT DEMOGRAPHICS

This section describes client demographics and services provided by Disability Services (government). In 2012/13 a total of 11,074 clients received a total of 21,710 services.

## Country of birth

Most clients (91%) were born in Australia

Table12: Clients by country of birth.

Country	Total Clients
Australia	10,123
England	284
Italy	64
New Zealand	63
Viet Nam	39
Greece	42
Germany	39
Scotland	37
India	16
Philippines	19
Not stated	3
Other	345
<b>Total</b>	<b>11,074</b>

## Indigenous status

574 (5%) of clients were recorded as Aboriginal and/or Torres Strait Islander. 58% were males and 42% females.

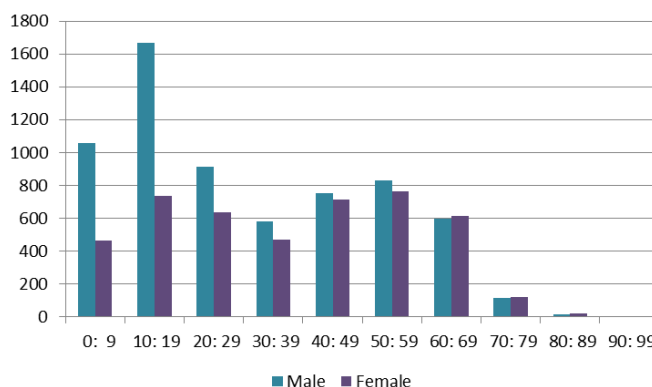
Table 13: Indigenous status

Indigenous Status	Total clients
Aboriginal/not TSI	458
TSI/not Aboriginal	13
Both Aboriginal and TSI	103
Neither	10,500
<b>Total</b>	<b>11,074</b>

## Age by sex

6,531 clients (59%) were males and 4,543 (41%) females. The most common age group for males was 10 to 19 years and for females, 40 to 49 and 50 to 59 years.

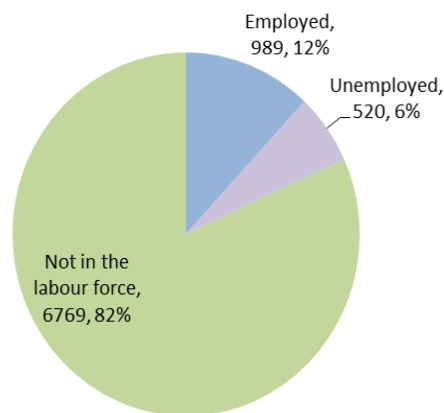
Table 14: Clients by age and sex



## Source of income/labour force status

3,018 (27%) clients were less than 16 years where income source is not applicable. 8,056 clients were aged 16 and over. Of these 84% of clients (6,804) identified the Disability Support Pension as their main source. Of the 8,278 clients 15 years and over, 6,769 (81%) were not in the labour force.

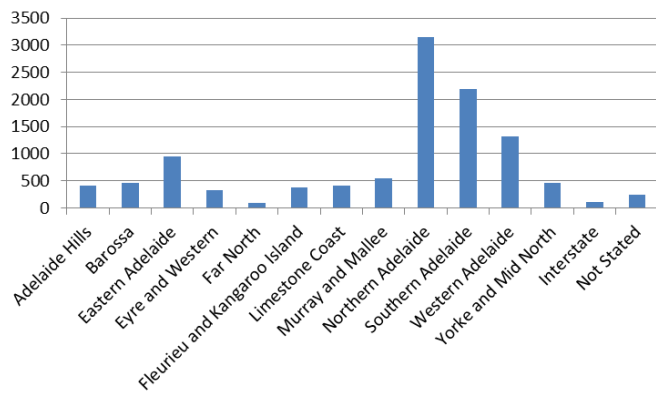
Diagram 10: Clients 15 years and over by labour force.



## Geographical location

28% of clients lived in the Northern Adelaide region with 20% living in Southern and 12% living in Western region. Postcodes for 360 clients were recorded as 'not known' or 'not stated'.

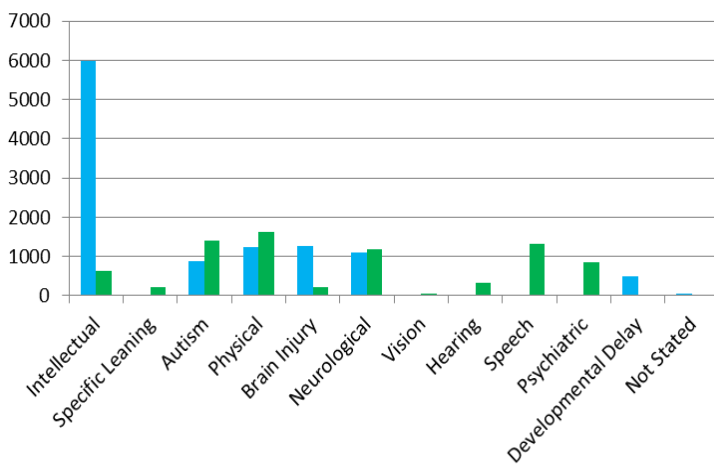
Table 15: Geographical location



## Disability type

The most common primary disability types reported were intellectual (54%) and brain injury (12%). Secondary disability types were predominantly physical, autism and speech.

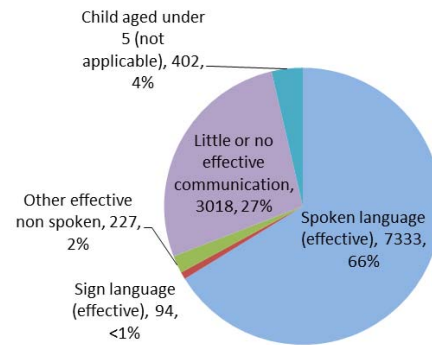
Table 16: Primary Disability type



## Method of communication

66% of clients reported that their main method of communication was effective spoken language; 2% used other effective non-spoken language and less than 1% used sign language. 27% had little or no effective communication method.

Diagram 11: Communication method



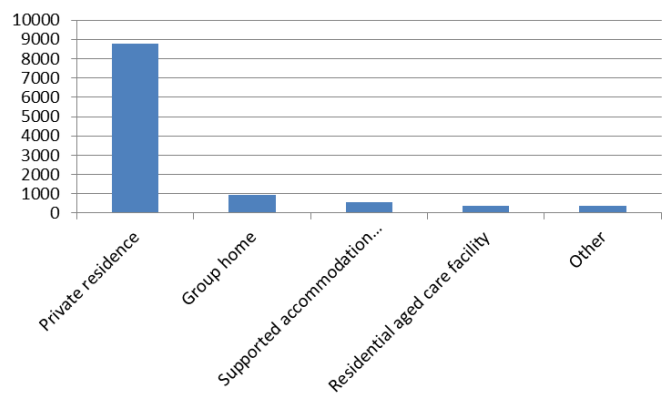
## Interpreter services

The majority of clients (95%) did not require interpreter services. 2% and 3% required an interpreter for spoken and non-spoken communication.

## Residential settings

79% of clients lived in a private home. 5% lived in supported accommodation and 8% lived in group homes.

Table 17: Residential settings



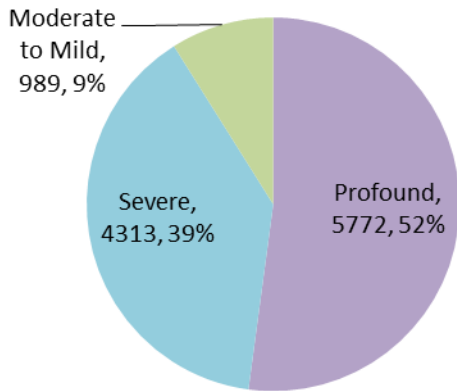
## Living arrangements

87% of clients either lived with family or with other individuals, while 13% lived alone.

## Severity of disability

A total of 5,772 clients were reported as having a profound disability while 4,313 clients were reported as having a severe disability.

Diagram 12: Severity of disability



**Note:** the severity of disability assigned to each client is derived from their reported support needs in the areas of mobility, communication and self care.

## DISABILITY SERVICES CLIENTS – CARER INFORMATION

A total of 8,493 clients were supported by an unpaid carer. Of those 6,927 (82%) were identified as a primary carer – that is persons providing support with self-care, mobility or communication.

Table 18: Carer

Existence of carer	Total	%
Yes, have an unpaid carer	8,493	77%
No, do not have a carer	2,581	23%
<b>Total</b>	<b>11,074</b>	<b>100%</b>

### Co-residency

Of the 8,493 clients supported by a carer, 6,438 (98%) of them lived in the same household. Additionally, of the 6,438 carers identified as a primary carer, 717 lived in the same residence and were reported with an age of 65 years and over.

### Relationship with client

The majority of carers (5,485 or 65%) were identified as the mother of the client. Partners of clients (wife, husband, male/female partner) account for 13%.

### Age group of carer

82% of carers were between 25 and 64 years of age. A further 16% of carers were 65 years or over and 1% was less than 25 years. Not stated responses accounted for 1%.

# DISABILITY SERVICES – SERVICE TYPES PROVIDED

## Services by service categories

Of the 21,710 services provided by Disability Services, 20,373 (94%) were for Community Support. 12,610 (62%) of these were for case management.

Diagram 13: services by category

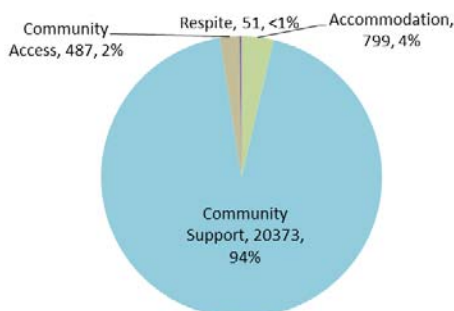


Table 19: Services by type

Service Types	Unique Clients	Total Services
Large Institution (>20 places)	215	217
Group Homes	530	565
Attendant Care/Personal Care	2	2
In Home Accommodation Support	15	15
<b>Total Accommodation Support</b>	<b>756</b>	<b>799</b>
Therapy Support	2,729	2,760
Early Childhood Intervention	621	636
Behaviour/Specialist Intervention	180	180
Regional Resource Teams	2,850	2,898
Case management	6,962	12,610
Other Community Support	1,000	1,289
<b>Total Community Support</b>	<b>10,943</b>	<b>20,373</b>
Learning and Life Skills Development	63	73
Other Community Access	405	414
<b>Total Community Access</b>	<b>457</b>	<b>487</b>
Centre-based Respite	40	40
Flexible Respite	11	11
<b>Total Respite</b>	<b>50</b>	<b>51</b>

## Clients leaving the service

A total of 2,625 clients comprising of 9,055 services left various service types during the year. The main reason why clients left the service type were 'no longer needs assistance from outlet – other' (64.4%), 'clients moved out of area' (15.7%) and 'other' (12.2%).

Table 20: Clients leaving service

Service exit reason	Total services	%
No longer required - moved to mainstream	25	<1%
No longer required - other	2,068	23%
Moved to residential, institutional or supported accommodation	72	<1%
User Needs Increased	6	<1%
Moved out of area	423	5%
Service user died	289	3%
Service user terminated services	13	<1%
Other	6,159	68%
<b>Total</b>	<b>9,055</b>	

**Note:** individuals can receive services from multiple service types and/or service categories. The total clients should not be added. The total number of individuals for each service type is a unique total for the service type. The total service category figure is unique across the particular service category.

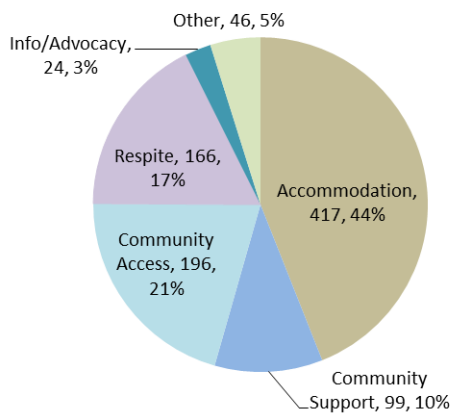
## Section B: *NON GOVERNMENT DS NMDS INFORMATION*

This section describes service outlets, client demographics and services provided by the non-government sector. In 2012/13 there were 11,559 clients who were provided with a total of 19,867 services by non-government organisations.

### *NON GOVERNMENT SERVICE TYPE OUTLETS*

Of the 948 non-government service type outlets that were reported, 417 provided various types of accommodation support with 58% being group homes.

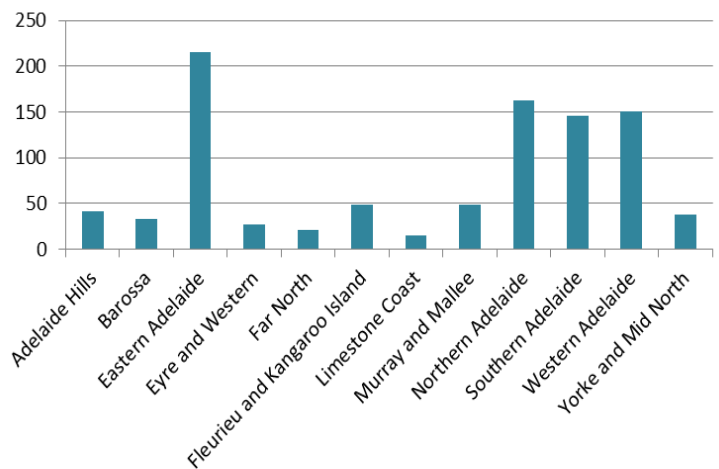
Diagram 14: Outlets by category



#### Location of service type outlets

The majority (23%) of service types outlets operating in 2012/13 were based in the Eastern Adelaide region.

Table 21: Outlet by region



## Operational details

Table 22: Service outlets by service type

Service type	Total outlets
Large Institution (>20 places)	3
Small Institution (<20 places)	2
Hostels	1
Group Homes	242
Attendant Care/Personal Care	62
In Home Accommodation Support	95
Alternative Family Placement	1
Other Accommodation Support	11
<b>Total accommodation support</b>	<b>417</b>
Therapy Support	15
Early Childhood Intervention	10
Behaviour/Specialist Intervention	10
Counseling	14
Regional Resource Teams	2
Case management	10
Other Community Support	38
<b>Total community support</b>	<b>99</b>
Learning and Life Skills Development	123
Recreation/Holiday Programs	37
Other Community Access	36
<b>Total community access</b>	<b>196</b>
Own Home Respite	30
Centre-based Respite	71
Host Family Respite	6
Flexible Respite	35
Other Respite	24
<b>Total respite</b>	<b>166</b>
Information/referral	12
Mutual support/self-help groups	11
Alternative formats of communication	1
<b>Total advocacy, information and alternative forms of communication</b>	<b>24</b>
Peak bodies	2
Other support services	43
<b>Total other support</b>	<b>46</b>

# NON GOVERNMENT – CLIENT DEMOGRAPHIC DETAILS

## Country of birth

Most clients (86%) were born in Australia. 6% of clients had a country of birth recorded as not stated.

Table 23: Country of Birth

Country	Total Clients
Australia	9,918
England	472
Italy	111
Germany	64
Scotland	84
Greece	53
New Zealand	50
Viet Nam	31
Other	462
Not stated, inadequately described	314
<b>Total</b>	<b>11,559</b>

## Indigenous status

484 (4%) of clients were recorded as being Aboriginal and/or Torres Strait Islander. Of these, 62% were males and 38% were females.

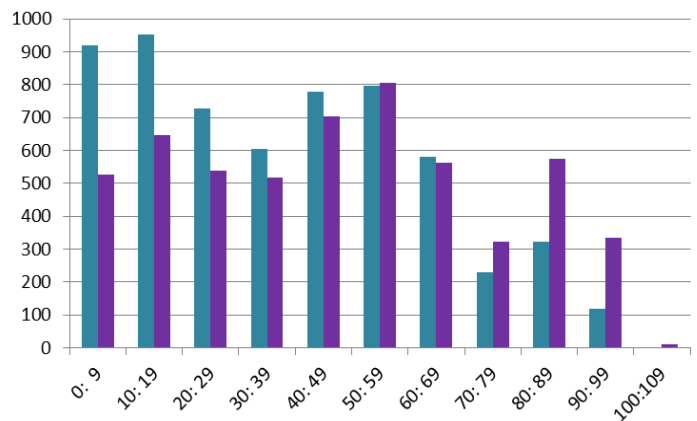
Table 24: Indigenous status

Indigenous Status	Total Clients
Aboriginal/not TSI	445
TSI/not Aboriginal	9
Both	30
Neither	10,743
Not stated	332
<b>Total</b>	<b>11,559</b>

## Age by sex

Of the total clients (11,559), 6,024 (52%) were males and 5,535 (48%) were females. The most common age group for males was 0 to 19 years and for females, 50 to 59 years.

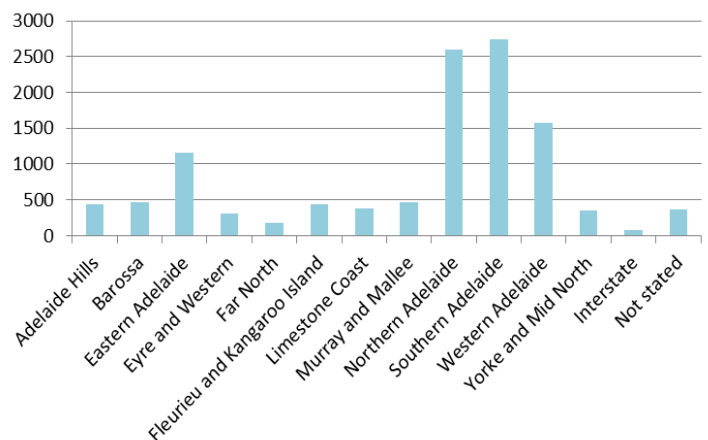
Table 25: Age by Sex



## Geographical location

23% of clients lived in the Southern Adelaide regions, with a further 22% living in the Northern Adelaide region. Postcodes for 360 (3%) were recorded as not stated.

Table 26: Geographical location

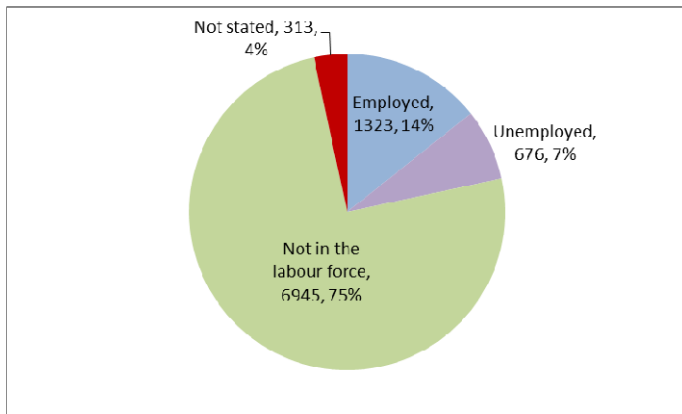




### Source of income/labour force status

21% (2,471) of clients were less than 16 years where income source is not applicable. For clients aged 16 years and over (9,088), 48% (5,535) identified the Disability Support Pension as their main source of income. 21% (2,429) of clients were recorded with an income of not known. Of the 9,257 clients 15 years and over, 7,123 (72%) were not in the labour force.

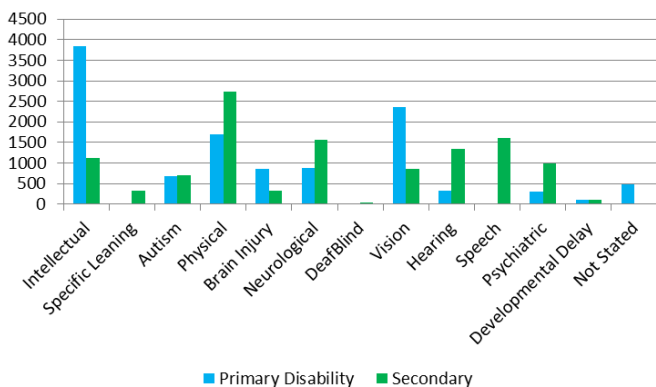
Diagram 15: Labour force status



### Disability type

The highest primary disability types reported were intellectual (33%), vision (20%) and physical (15%). Secondary disability types were predominately physical, neurological and speech.

Table 27: Disability type

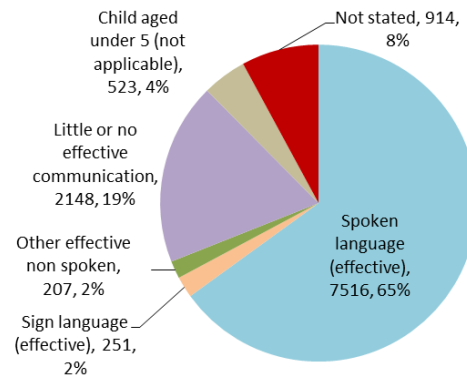


### Method of communication

65% of clients reported their main method of communication as effective spoken language, 2% used other effective non-spoken language

and 2% used sign language. 19% had little or no effective communication method.

Diagram 16: method of communication



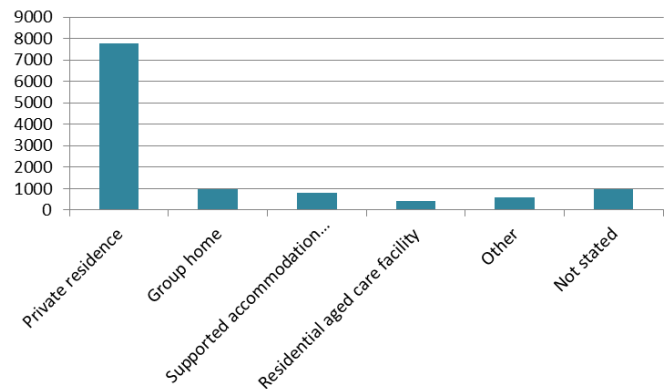
### Interpreter services

The majority of clients (88%) did not require interpreter services. 3% and 5% required an interpreter for spoken and non-spoken communication respectively.

### Residential setting

67% of clients lived in a private home. 7% lived in supported accommodation and another 9% lived in group homes.

Table 28: Residential settings



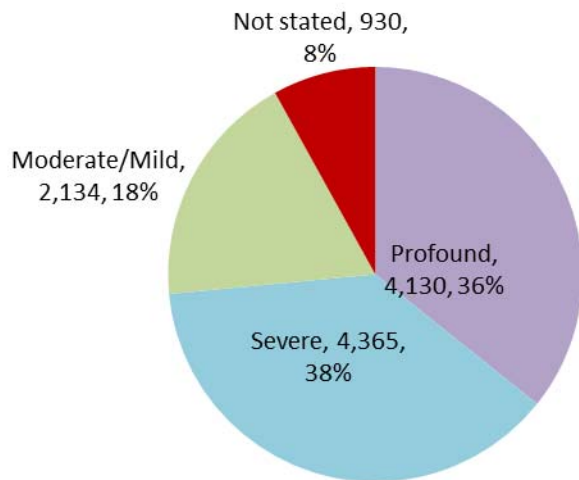
### Living arrangements

73% of clients either lived with family or with other individuals, while 19% lived alone. 8% were reported as not stated.

## Severity of disability

A total of 4,365 clients were reported with a severe disability while, 4,130 were reported as having a profound disability and always needing assistance with activities of daily living.

Diagram 17: Severity of disability



**Note:** The severity of disability assigned to each client is derived from their reported support needs in the area of mobility, communication and self-care.

## NON GOVERNMENT – CARER INFORMATION

A total of 6,615 clients were supported by an unpaid carer. Of those, 5,480 (83%) were identified as primary carers- that is persons providing support with self-care, mobility or communication

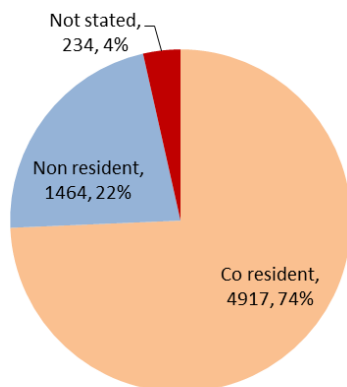
Table 29: Carer

Existence of carer	Total	%
Yes, have an unpaid carer	6,615	57%
No, do not have a carer	4,470	39%
Not stated	474	4%
<b>Total</b>	<b>11,559</b>	<b>100%</b>

### Carer co-residency

Of the 6,615 clients supported by a carer, 4,917 (74%) of them lived in the same household. Of the 5,480 carers with a primary status, 730 were a co-resident with a reported age of 65 years or more.

Diagram 18: Carer co-residency



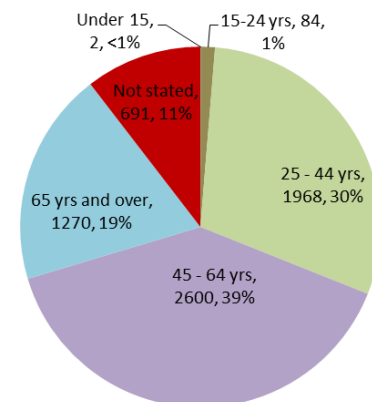
### Carer relationship with client

The majority of carers (4,088 or 62%) were identified as the mother of the client. Partners of clients (wife, husband, male/female partners) account for 14% of carers.

### Carer age group

The majority of carers (39%) were between 46 and 64 year of age. A further 30% of carers were 25 and 44 years and less than 2% were less than 25 years. 11% of carers were recorded with an age group of not stated.

Diagram 19: Carer age group



# NON GOVERNMENT – SERVICE TYPES PROVIDED

## Services by Categories

Of the 19,867 services provided to non-government clients, 34% were for Community Access and 28% were for Community Support. 4,325 (65%) of the 6,660 Community Access services provided were for Learning and Life style development.

Diagram 20: Services by category

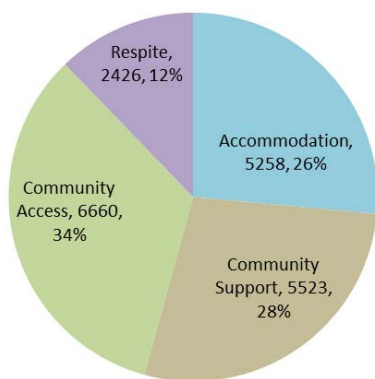


Table 30: Clients leaving

Exit Reason	Total services	%
No longer needs assistance - moved to mainstream	93	6%
No longer needs assistance - other	123	8%
Service user moved to accommodation setting	108	8%
User needs increased	44	3%
Moved out of area	92	6%
Service user died	192	14%
Service terminated - other	38	3%
Service user terminated service	120	8%
Other	611	43%
<b>Total</b>	<b>1,421</b>	<b>100%</b>

## Clients leaving the service

A total of 1,075 clients comprising of 1,421 services left the various service types during the year. The main reasons why clients left the service type were 'other' (43%) and 'service user died' (14%).

Table 31: Clients and services by service type

Service types	Unique Clients	Total Services
Large Institution (>20 places)	286	286
Small Institution (<20 places)	22	22
Hostels	16	16
Group Homes	796	828
Attendant Care/Personal Care	1,148	1,233
In Home Accommodation Support	2,588	2,746
Alternative Family Placement	78	78
Other Accommodation Support	48	49
<b>Total accommodation support</b>	<b>4,528</b>	<b>5,258</b>
Therapy Support	1,462	1,780
Early Childhood Intervention	547	561
Behaviour/Specialist Intervention	539	561
Counselling	692	694
Regional Resource Teams	67	67
Case management	1,052	1,136
Other Community Support	712	724
<b>Total community support</b>	<b>3,606</b>	<b>5,523</b>
Learning and Life Skills Development	4,076	4,325
Recreation/Holiday Programs	2,095	2,132
Other Community Access	199	203
<b>Total community access</b>	<b>5,689</b>	<b>6,660</b>
Own Home Respite	473	520
Centre-based Respite	968	1,134
Host Family Respite	102	103
Flexible Respite	359	372
Other Respite	296	297
<b>Total respite</b>	<b>1,837</b>	<b>2,426</b>

**Note:** individuals can receive services from multiple service types and/or service categories. The total clients should not be added. The total number of individuals for each service type is a unique total for the service type. The total service category figure is unique across the particular service category.

# PART THREE – CSTDA NMDS DISTRIBUTION BETWEEN GOVERNMENT, NON GOVERNMENT AND A COMBINATION OF BOTH

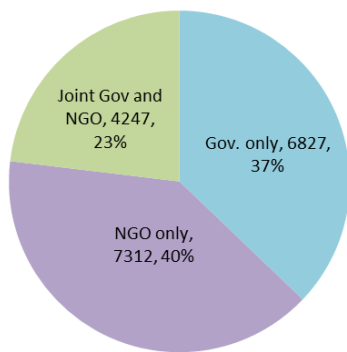
Clients may receive services from only a government agency, a non-government organisation or a combination of both. This section provides data that indicates unique clients who received services only from government, non-government or received services jointly from both.

For the purpose of this report, the reference to government refers to Disability Services only and non-government may include local government, other state government agencies, for profit and non for profit organisations.

## Distribution of Clients reported

Data indicates that 18,386 individual clients accessed a funded service during 2012/13. Of these clients, 4,247 unique clients received services through both the government and non-government, while 6,827 clients received services only from government and 7,312 from non-government organisations.

Diagram 21: Unique client distribution



## Level of severity

Government clients recorded the highest number of clients with a profound disability (3,510).

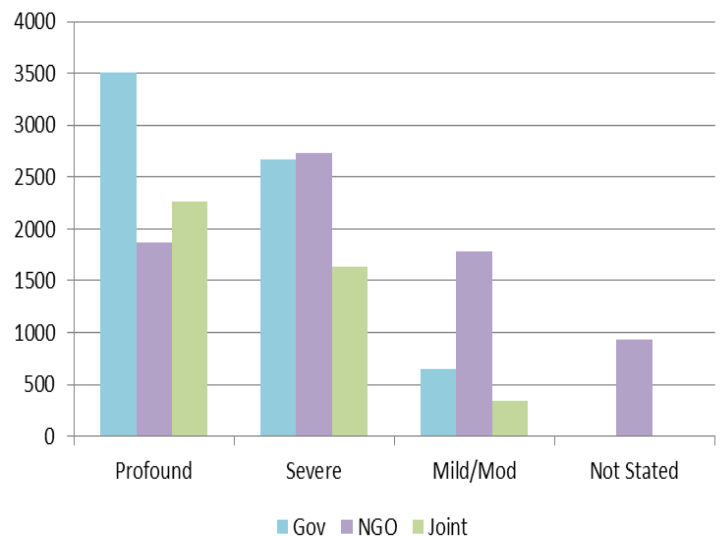
For clients recorded as having a severe disability, there was only a small variance across the three-way split, with unique client within each category showing 39% and 37% for government and non-government respectively.

Not stated response were only identified for unique clients of non-government with 13%

(930) of clients recording a 'not stated' response

For unique clients who receive a service from both government and non-government there were no 'not stated' responses.

Table 32: Severity of disability

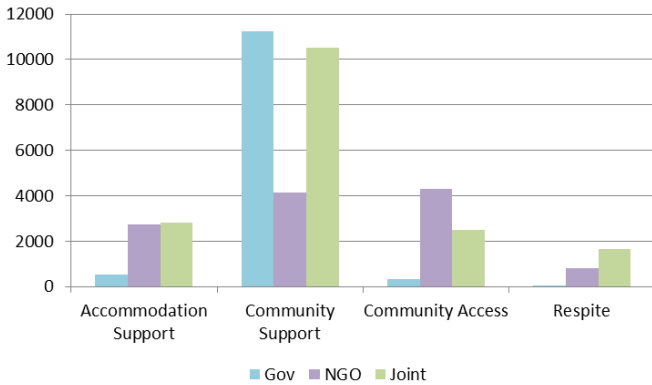


**Note:** The severity assigned to each client is derived from their reported support needs in the areas of mobility, communication and self-care.

## Distribution of Services provided

Of the 41,577 services provided in 2012/13 there were 12,109 services provided to unique government only clients, 12,010 services provided to unique non-government only clients and 17,458 services provided to clients of both government and non-government.

Table 33: Services by category

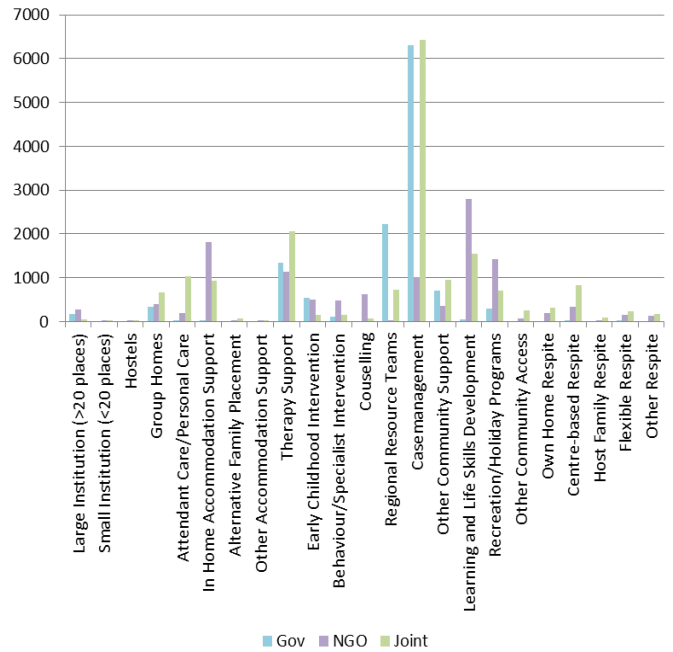


Of the 12,010 services provided to unique non-government clients, 36% were for Community Access and 35% were for Community Support. 2,804 (65%) of the 4,155 Community Access services provided were for Learning and Lifestyle Development.

Of the 12,109 services provided to unique government clients, 93% were for Community Support. Of the 11,233 services provided for Community Support 76% were for Case Management and Regional Resource Teams.

Of the 17,458 services provided to clients who received a combination of government and non-government, 10,508 (60%) were for Community Support. Of the 10,508 Community Support services provided, 6,421 (61%) were for Case Management.

Table 34: Sector by service types



# PART FOUR – CSTDA NMDS FOUR YEAR COMPARISON

The data provided is based on the financial 2009/10, 2010/11, 2011/12 and 2012/13 DS NMDS data prepared by the Australian Institute of Health and Welfare. Information is for South Australia only. The figures in this document do not include employment services, which are managed exclusively by the Australian Government.

## SERVICE TYPE OUTLET DETAILS

The total number of all service type outlets participating in the data collections steadily increased between 2009/10 and 2012/13.

Of the total service type outlets that have been reported under the NMDS, accommodation has consistently remained the category with the highest number of service outlets.

Table 35: Service outlets by categories

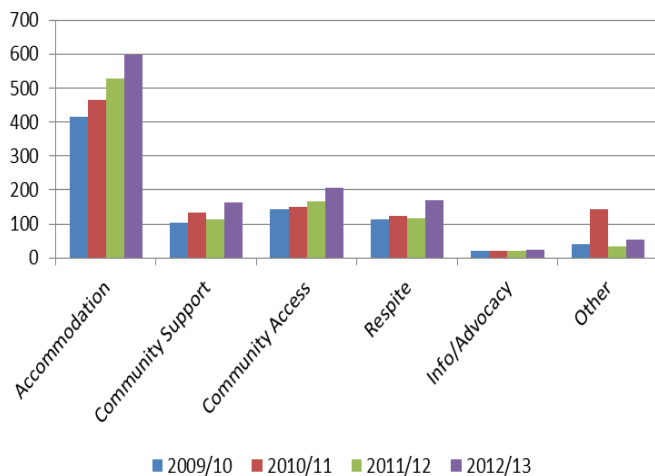


Table 36: Location of outlets

State Region	Total Service Type Outlets			
	2009/10	2010/11	2011/12	2012/13
Adelaide Hills	28	25	25	45
Barossa	24	27	29	37
Eastern Adelaide	226	280	221	252
Eyre and Western	19	23	21	34
Far North	17	20	22	23
Fleurieu and Kangaroo Island	30	32	33	56
Limestone Coast	23	24	25	34
Murray and Mallee	28	39	34	54
Northern Adelaide	184	216	222	254
Southern Adelaide	138	184	181	191
Western Adelaide	92	120	125	184
Yorke and Mid North	26	34	39	51

### Location of service type outlets

The majority of service type outlets operating during the five year comparison were based in the Eastern, Northern and Southern Regions.



## DISABILITY CLIENTS – COMPARISON DETAILS

Clients can receive more than one service type during the financial year. Therefore, total clients are less than total services provided in the reporting period.

Individual unique clients have steadily increased since the data collection commenced in 2003/04. There has been 21.9% increase from 2003/04 (15,081 clients) to 2012/13 (18,386 clients)

	2009/10	2010/11	2011/12	2012/13
Total Unique Clients	20,784	21,822	19,561	18,386

Table 37: Indigenous status

Indigenous status	2009/10	2010/11	2011/12	2012/13
Aboriginal, not TSI	771	843	762	753
TSI, not Aboriginal	17	19	16	17
Both	53	77	100	114
Neither	19,313	20,126	17,910	17,170
Not stated	630	757	773	332
<b>Total</b>	<b>20,784</b>	<b>21,822</b>	<b>19,561</b>	<b>18,386</b>

The most common age group for males has consistently been 0 – 19 years. For females the most common age groups has been 50 – 59 years.

The male/female ratio has remained relatively constant over the five years of the data collection.

Table 38: Male clients

Client Age	2009-10	%	2010-11	%	2011-12	%	2012/13	%
0 - 9	1,892	16.3%	2,047	16.7%	1,997	18.2%	1807	17.6%
10 - 19	2,072	17.9%	2,261	18.5%	2,180	19.9%	2206	21.5%
20 - 29	1,499	12.9%	1,545	12.6%	1,205	11.0%	1199	11.7%
30 - 39	1,179	10.2%	1,151	9.4%	964	8.8%	882	8.6%
40 - 49	1,454	12.5%	1,450	11.9%	1,220	11.1%	1164	11.3%
50 - 59	1,472	12.7%	1,549	12.7%	1,360	12.4%	1281	12.5%
60 - 69	1083	9.3%	1171	9.6%	1,006	9.2%	958	9.3%
70 - 79	396	3.4%	389	3.2%	380	3.5%	305	3.0%
80 - 89	405	3.5%	469	3.8%	466	4.2%	333	3.2%
90 - 99	146	1.3%	182	1.5%	188	1.7%	119	1.2%
100+	2	0.0%	7	0.1%	12	0.1%	3	<1%
<b>Total</b>	<b>11,600</b>	<b>100.00%</b>	<b>12,221</b>	<b>100.00%</b>	<b>10,978</b>	<b>100.00%</b>	<b>10,257</b>	<b>100%</b>

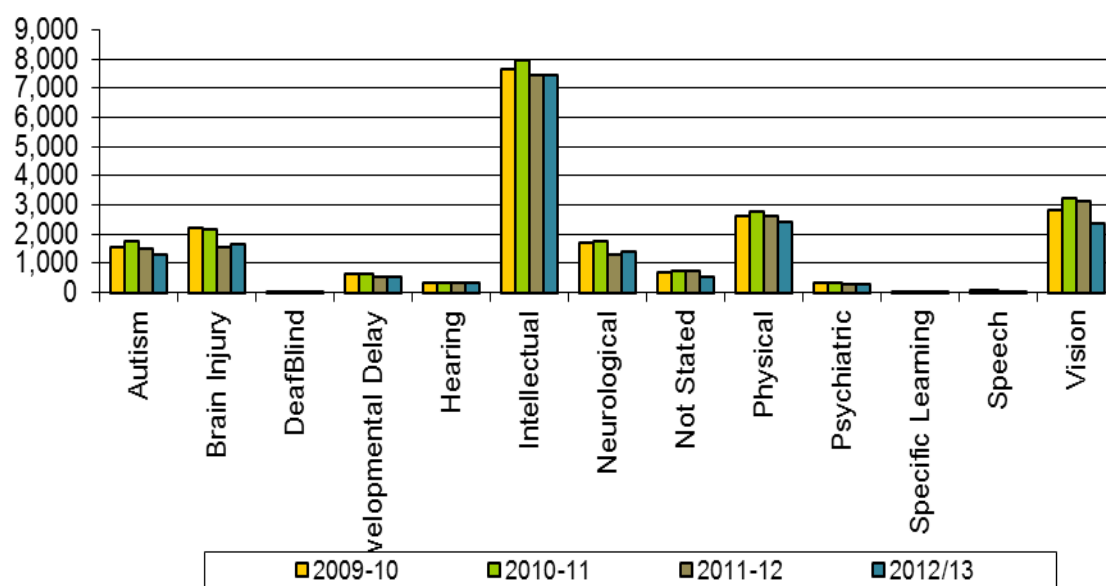
Table 39: Female clients

Client Age	2009-10	%	2010-11	%	2011-12	%	2012/13	%
0 - 9	878	9.6%	929	9.7%	895	10.4%	908	11.2%
10 - 19	1,145	12.5%	1,254	13.1%	1,161	13.5%	1166	14.3%
20 - 29	1,033	11.2%	1,024	10.7%	843	9.8%	844	10.4%
30 - 39	883	9.6%	869	9.1%	729	8.5%	695	8.5%
40 - 49	1,265	13.8%	1,270	13.2%	1,091	12.7%	1039	12.8%
50 - 59	1,347	14.7%	1,378	14.4%	1,202	14.0%	1205	14.8%
60 - 69	1016	11.1%	1115	11.6%	986	11.5%	945	11.6%
70 - 79	478	5.2%	503	5.2%	485	5.7%	395	4.9%
80 - 89	795	8.7%	843	8.8%	760	8.9%	588	7.2%
90 - 99	335	3.6%	400	4.2%	410	4.8%	334	4.1%
100+	9	0.1%	16	0.2%	21	0.2%	10	0.1%
<b>Total</b>	<b>9,184</b>	<b>100.00%</b>	<b>9,601</b>	<b>100.00%</b>	<b>8,583</b>	<b>100.00%</b>	<b>8,129</b>	<b>100%</b>

### Disability type

The proportions of disability types have remained consistent across the four years.

Table 40: Clients by primary disability



## CARER DETAILS COMPARISON

There has generally been an improvement in the quality of the data relating to carers, with 'Not Stated' response being less than 5%.

Table 41: Carer

Have a Carer	2009-10		2010-11		2011-12		2012-13	
	Total clients	% of Total clients	Total clients	% of Total clients	Total clients	% of Total clients	Total clients	% of Total clients
Yes	12,009	57.78%	12,374	56.70%	12,487	63.84%	11,739	63.85%
No	8,090	38.92%	8,671	39.74%	6,318	32.30%	6,173	33.57%
Not Stated	685	3.30%	777	3.56%	756	3.86%	474	2.58%
<b>Total</b>	<b>20,784</b>	<b>100%</b>	<b>21,822</b>	<b>100%</b>	<b>19,561</b>	<b>100%</b>	<b>18,386</b>	<b>100.00%</b>

### Co-residency

The proportion of co resident carers has decreased from 2010/11, while the proportion on non-resident carers increased in 2011/12.

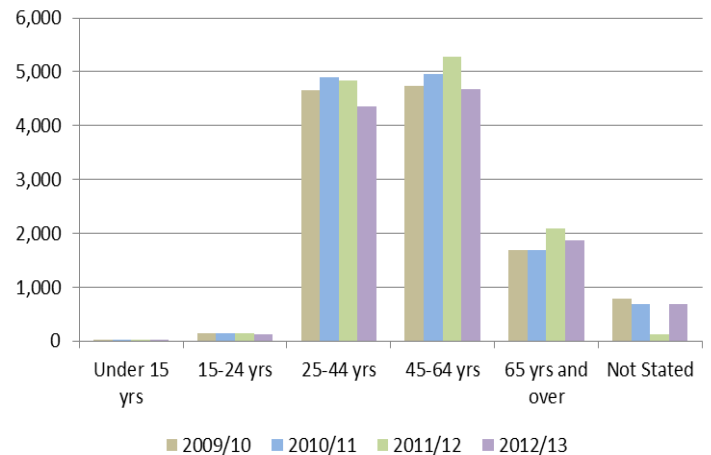
Table 42: Carer co-residency



### Age group of Carer

Over the four years the data shows some fluctuation across the age groups.

Table 43: Carer age comparison



234 clients did not state co-residency in 2007/08 compared to 152 in 2011/12.

## SERVICE TYPES PROVIDED COMPARISON

Service Type	2009-10			2010-11			2011-12			2012-13		
	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category
Large Institution (>20 places)	621	622	10.33%	599	602	9.41%	553	561	9.08%	501	503	8%
Small Institution (<20 places)	27	27	0.45%	36	36	0.56%	35	35	0.57%	22	22	0%
Hostels	34	34	0.56%	15	15	0.23%	15	15	0.24%	16	16	0%
Group Homes	1,040	1,083	17.98%	1100	1172	18.31%	1259	1318	21.33%	1,326	1,393	23%
Attendant Care/Personal Care	963	1,054	17.50%	934	987	15.42%	939	980	15.86%	1,150	1,235	20%
In Home Accommodation Support	2,676	3,124	51.87%	3,028	3,445	53.83%	2,653	3,153	51.03%	2,602	2,761	46%
Alternative Family Placement	77	77	1.28%	88	88	1.38%	80	80	1.29%	78	78	1%
Other Accommodation Support	2	2	0.03%	21	55	0.86%	37	37	0.60%	48	49	1%
<b>Total Accommodation</b>	<b>5,074</b>	<b>6,023</b>	<b>100%</b>	<b>5,468</b>	<b>6,400</b>	<b>100%</b>	<b>5,150</b>	<b>6,179</b>	<b>100%</b>	<b>5,267</b>	<b>6,057</b>	<b>100%</b>
Therapy Support	3,497	4,146	18.56%	4,105	4,855	19.81%	3,925	4,435	21.85%	3,915	4,540	18%
Early Childhood Intervention	1,112	1,201	5.38%	1145	1,345	5.49%	1,186	1,271	6.26%	1,130	1,197	5%
Behaviour/Specialist Intervention	636	661	2.96%	1050	1178	4.81%	628	634	3.12%	718	741	3%
Couselling	1,808	1,886	8.44%	1,626	1,704	6.95%	1,764	1,823	8.98%	691	693	3%
Regional Resource Teams	2,045	2,104	9.42%	2,223	2,265	9.24%	2,346	2,406	11.85%	2,891	2,965	11%
Casemanagement	10,755	11,099	49.70%	11,300	11,867	48.43%	8,016	8,257	40.68%	7,966	13,746	53%
Other Community Support	1,178	1,236	5.53%	1251	1290	5.26%	1,314	1470	7.24%	1,658	2,013	8%
<b>Total Community Support</b>	<b>15,817</b>	<b>22,333</b>	<b>100%</b>	<b>16,727</b>	<b>24,504</b>	<b>100%</b>	<b>14,337</b>	<b>20,296</b>	<b>100%</b>	<b>13,593</b>	<b>25,895</b>	<b>100%</b>

Service Type	2009-10			2010-11			2011-12			2012-13		
	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category	Total Clients	Total Services	% of Service Category
Learning and Life Skills Development	4,386	5,168	61.10%	4,655	5,699	60.76%	4,630	5,874	63.25%	4,127	4,398	62%
Recreation/Holiday Programs	2,571	2,820	33.34%	2,639	3,160	33.69%	2,474	2,927	31.52%	2,095	2,132	30%
Other Community Access	455	470	5.56%	474	521	5.55%	477	486	5.23%	604	617	9%
<b>Total Community Access</b>	<b>6,358</b>	<b>8,458</b>	<b>100%</b>	<b>6,719</b>	<b>9,380</b>	<b>100%</b>	<b>6,624</b>	<b>9,287</b>	<b>100%</b>	<b>6,042</b>	<b>7,147</b>	<b>100%</b>
Own Home Respite	349	392	17.10%	350	388	17.68%	332	338	16.03%	473	520	21%
Centre-based Respite	815	908	39.62%	864	975	44.44%	1,028	1,167	55.36%	1,005	1,174	47%
Host Family Respite	237	239	10.43%	177	178	8.11%	120	122	5.79%	102	103	4%
Flexible Respite	435	447	19.50%	372	397	18.09%	246	251	11.91%	369	383	15%
Other Respite	306	306	13.35%	256	256	11.67%	230	230	10.91%	296	297	12%
<b>Total Respite</b>	<b>1,763</b>	<b>2,292</b>	<b>100%</b>	<b>1,735</b>	<b>2,194</b>	<b>100%</b>	<b>1,735</b>	<b>2,108</b>	<b>100%</b>	<b>1,876</b>	<b>2,477</b>	<b>100%</b>
<b>Grand Total - Unique Clients and Total Services for each Financial Year</b>	<b>20,784</b>	<b>39,106</b>		<b>21,822</b>	<b>42,478</b>		<b>19,561</b>	<b>37,870</b>		<b>18,368</b>	<b>41,576</b>	