

## **Summary of Unmet Need 31 March 2015**

### **Disability Services**

A total 2128 people receiving support from Disability Services had an unmet need.

Unmet need by Category:

- 1458 people had Category 1 Critical unmet needs (homelessness / immediate and high risk of harm to self or others)
- 471 people had Category 2 Evident unmet needs (risk of harm to self or others / risk of homelessness)
- 228 people had Category 3 Potential unmet needs (deteriorating health and / or ability of a client or carers)
- 160 people had Category 4 Non Urgent unmet needs (improvement in current situation)

Unmet need by Service Type:

- 966 people had an unmet need for Supported Accommodation
- 706 people had an unmet need for Personal Support
- A total of 1583 people had an unmet need for Accommodation Support (Supported Accommodation and / or Personal Support)
- 61 people had an unmet need for Community Support
- 136 people had an unmet need for Community Access
- 667 people had an unmet need for Respite.

## **Guide Dogs SA & NT**

A total 47 people receiving support from Guide Dogs SA & NT had an unmet need.

Unmet need by Category:

- 3 people had Category 1 Critical unmet needs  
(homelessness / immediate and high risk of harm to self or others)
- 25 people had Category 2 Evident unmet needs  
(risk of harm to self or others / risk of homelessness)
- 12 people had Category 3 Potential unmet needs  
(deteriorating health and / or ability of a client or carers)
- 7 people had Category 4 Non Urgent unmet needs  
(improvement in current situation)

Unmet need by Service Type:

- 33 people had an unmet need for Personal Support
- 10 people had an unmet need for Community Access
- 4 people had an unmet need for Respite.

## **Novita Children's Services**

A total 456 people receiving support from Novita Children's Services had an unmet need.

Unmet need by Category:

- 64 people had Category 1 Critical unmet needs (homelessness / immediate and high risk of harm to self or others)
- 425 people had Category 2 Evident unmet needs (risk of harm to self or others / risk of homelessness)
- 13 people had Category 3 Potential unmet needs (deteriorating health and / or ability of a client or carers)
- 9 people had Category 4 Non Urgent unmet needs (improvement in current situation)

Unmet need by Service Type:

- 446 people had an unmet need for Community Support
- 15 people had an unmet need for Community Access.

## **Unmet Need Notes**

Unique clients should not be summed across service types or categories as some clients may have an unmet need recorded for more than one service type or category.

Unmet need for assessment for equipment is recorded separately by ASSIST and Domiciliary Equipment Service on a Disability Equipment Waiting List.

From July 2013, children and young people up to 14 years will progressively transfer over a three year period to the NDIS. Unmet need for this age group will progressively cease to be included.