



Disability Services Guide Dogs SA NT Novita

Unmet Need March 2013



Disability Services Unmet Need
As at 31 March 2013

**Services
Provided**

	Unmet Need				Total All Categories	2010–11
	Category 1	Category 2	Category 3	Category 4		
	Total Services	Total Services	Total Services	Total Services	Total Services	Total Services
1. Accommodation Support						
Supported Accommodation						
Basic	67	92	60	35	254	
Moderate	329	181	110	76	696	
High	128	34	35	43	239	
Intensive	24	2	2	2	30	
Total Supported Accommodation	548	309	207	156	1220	
Total Supported Accommodation—Unique Clients	548	309	207	156	1220	
Personal Support						
Basic	118	110	122	44	394	
Moderate	124	78	47	14	263	
High	167	39	28	14	248	
Intensive	29	7	3	2	41	
Total Personal Support	438	234	200	74	946	
Total Personal Support—Unique Clients	438	234	200	74	946	
Total Accommodation Support	986	543	407	230	2166	6400
Total Accommodation Support—Unique Clients	936	524	390	224	1972	5468
2. Community Support						
Therapy Services	205	429	116	30	780	
Behavioural Intervention	32	46	14	6	98	
Counselling	11	14	14	7	46	
Parents with Disability	3	4	0	0	7	
Total Community Support	251	493	144	43	931	24504
Total Community Support—Unique Clients	190	366	112	40	672	16727
3. Community Access						
Learning and Life Skills Development	20	27	19	27	93	
Recreation Holiday Programs	35	38	33	42	148	
Day Options	42	24	10	9	85	
Total Community Access	97	89	62	78	326	9380
Total Community Access—Unique Clients	90	77	52	62	275	6719
4. Respite						
Own Home	85	43	22	2	152	
Out Of Home/After School/School Holidays	258	120	34	19	431	
Total Respite	343	163	56	21	583	2194
Total Respite—Unique Clients	324	159	50	20	549	1735
Grand Total	1677	1288	669	372	4006	42478
Total Unique Clients	1368	1018	536	308	2846	21822
1. Unique clients should not be summed across service types or categories as some clients may have an unmet need recorded for more than one service type and/or category.						
2. 'Services Provided' are those provided under the National Disability Agreement (NDA), excluding employment services for the period 2010–11 (latest available data) from the Disability Services National Minimum Data Set (NMDS).						
3. Clients with an unmet need may also have received a service in 2010–11 or be currently receiving a service.						
Category 1 —Critical (Homelessness/immediate and high risk of harm to self or others)						
Category 2 —Evident (Risk of harm to self or others/risk of homelessness)						
Category 3 —Potential (Deteriorating health and/or ability of a client or carer)						
Category 4 —Non Urgent (Improvement in current situation)						

Guide Dogs SA.NT Unmet Need Report	Unmet Need—As at 31 March 2013				Total—all Categories
	UNMET NEED				
	Category 1	Category 2	Category 3	Category 4	Total— all Categories
	Total Services	Total Services	Total Services	Total Services	Total Services
1. ACCOMMODATION SUPPORT					
Supported Accommodation					
Basic					
Moderate					
High					
Intensive					
Total Supported Accommodation					
Total Supported Accommodation—Unique Clients					
Personal Support					
Basic		19	21	9	49
Moderate		5			5
High					
Total Personal Support—Unique Clients		24	21	9	54
Total Accommodation Support		24	21	9	54
Total Accommodation Support—Unique Clients		24	21	9	54
2. COMMUNITY SUPPORT					
Therapy Services					
Behavioural Intervention					
Counselling					
Parents with Disability					
Total Community Support					
Total Community Support—Unique Clients					
3. COMMUNITY ACCESS					
Learning and Life Skills Development		5	5	3	13
Recreation Holiday Programs		3	5	3	11
Day Options					
Total Community Access		8	10	6	24
Total Community Access—Unique Clients		5	5	3	13
4. RESPITE					
Own Home		2	1	1	5
Out Of Home/After School/School Holidays					
Total Respite		2	1	1	4
Total Respite—Unique Clients		3	2	1	6
GRAND TOTAL		34	32	16	82
Total Unique Clients		32	28	13	73

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3. Clients with an unmet need may also have received a service in 2010–11 or be currently receiving a service.

Category 1—Critical (Homelessness/immediate and high risk of harm to self or others)

Category 2—Evident (Risk of harm to self or others/risk of homelessness)

Category 3—Potential (Deteriorating health and/or ability of a client or carer)

Category 4—Non Urgent (Improvement in current situation)

NOVITA CHILDREN'S SERVICES	Unmet Need—As at March 2013				Total—all Categories
	UNMET NEED				
	Category 1	Category 2	Category 3	Category 4	
	Total Services	Total Services	Total Services	Total Services	Total Services
1. ACCOMMODATION SUPPORT					
Supported Accommodation					
Basic					
Moderate					
High					
Intensive					
Total Supported Accommodation					
Total Supported Accommodation—Unique Clients					
Personal Support					
Basic					
Moderate					
High					
Total Personal Support—Unique Clients					
Total Accommodation Support					
Total Accommodation Support—Unique Clients					
2. COMMUNITY SUPPORT					
Therapy Services	138	996	37	15	1186
Behavioural Intervention	9	44		2	55
Case Management	51	193	12	10	266
Total Community Support	198	1233	49	27	1507
Total Community Support—Unique Clients	159	638	45	25	717
3. COMMUNITY ACCESS					
Learning and Life Skills Development					
Recreation Holiday Programs	1	33		1	35
Day Options					
Total Community Access	1	33		1	35
Total Com' Access—Unique Clients	1	32		1	34
4. RESPITE					
Own Home					
Out Of Home/After School/School Holidays					
Total Respite					
Total Respite—Unique Clients					
GRAND TOTAL	199	1266	49	28	1543
Total Unique Clients	160	653	45	25	731

1. Unique clients should not be summed across service types or categories as some clients may have an unmet need recorded for more than one service type and/or category.

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3. Clients with an unmet need may also have received a service in 2010–11 or be currently receiving a service.

Category 1—Critical (Homelessness/immediate and high risk of harm to self or others)

Category 2—Evident (Risk of harm to self or others/risk of homelessness)

Category 3—Potential (Deteriorating health and/or ability of a client or carer)

Category 4—Non Urgent (Improvement in current situation)