

March 2013

MySupportAdvisor

People with disabilities, their families, carers and members of the community do not currently have access to a centralised, online information source for disability services in South Australia.

Participants in the Disability SA Individualised Funding Program require access to centralised information sources, to make informed choices about how to use their support budget.

To this effect, MySupportAdvisor has been developed as an interactive resource to better connect disability service users and disability service providers.

MySupportAdvisor is an online initiative of the Department for Communities and Social Inclusion (DCSI). MySupportAdvisor enables disability service providers in South Australia to maintain a profile including contact details, types of services provided and indicative costs charged per hour.

MySupportAdvisor enables system users to search for services by name and a range of other functions. System users can also log in, rate and provide feedback on disability services to help inform others.

Comments will be moderated prior to being posted for public view. Service providers will be encouraged to respond online to service user ratings, to remain competitive in an increasingly individualised funding environment.

To develop the content of MySupportAdvisor, organisations are encouraged to update their information. This can be done through logging into DCSI's Request, Contract and Reconciliation (RCR) system and clicking on the MySupportAdvisor tab.

Organisations not registered with the RCR system are encouraged to do so as soon as possible, by clicking on the link and following the prompts:
<http://access2homecare.force.com/portalrequest>

When notified that your organisation's registration with RCR is complete, you will be able to log in and begin customising your MySupportAdvisor profile page.

All organisations are encouraged to customise their profile page by 22 March 2013 and will be notified of the MySupportAdvisor launch date.

If you require any further information, please contact: MySupportAdvisor@dcsi.sa.gov.au