

August 2013

SA Disability CALD Project and Service Provider Survey

(South Australian Services for people with disability from Culturally and Linguistically Diverse (CALD) backgrounds)

Disability SA Funds Management are undertaking a statewide project to find out what Cultural and Linguistically Diverse (CALD) specific services are available for people with a disability from CALD backgrounds, and what might improve the range of services available.

As part of the consultation we are asking support from management in encouraging staff to complete the attached survey and return to Jan Gaskin by 20 August 2013. The consultations and survey will include NDA and SA HACC funded Non-government organisations and local government.

About the Project

The primary objective of the project is to determine what CALD specific services are available for people with a disability and what might improve the range of services available.

The project includes all CALD specific services and programs funded through NDA and SA HACC (funding allocated to HACC services for people under the age of 65 years) and National Disability Agreement (NDA) funding (for people with a disability aged 0 – 65 years). The CALD definition does not refer to Aboriginal and Torres Strait Islander people.

This project aligns with the South Australian State Strategic Plan 2013-16 objectives:

- Support independence and participation
- Make our communities stronger
- Provide the best services

We are planning for the information about the CALD programs and services to be easily accessible for people with disability and providers, e.g. linked to the state government website. Any opportunities identified for developing and marketing services and programs that will respond to the needs of people with disability from CALD backgrounds will also be shared with the sector.

Contact

Please return the attached survey by 20 August 2013..to.....

Jan Gaskin, Chief Project Officer, Development Team, Funds Management
Email: Jan.Gaskin@dcsi.sa.gov.au or PO Box 70 Rundle Mall, Adelaide SA 5000
Phone: (08) 8207 0256

Disability and SA HACC Service Provider Survey

Please take the time to fill in this Service Provider survey and return to Jan Gaskin by 20 August 2013.

CALD (Culturally and Linguistically Diverse) is a term used when referring to people who were born in another country and use English as a second language. Another term used sometimes is NESB (Non English Speaking Background). These terms do not refer to Aboriginal and Torres Strait Islander people.

Do you receive funding through....

a) NDA? Yes No

and/or

b) SA HACC? Yes No

1. What areas do you consider when providing services or support to a person with disability?

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2. Do you do anything different for people with a disability from CALD backgrounds?

No Sometimes Yes

If yes or sometimes, what do you do?

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If no, is there something that you would like to do?

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3. Do you provide any (or know of other) CALD specific programs or services?

No Other Yes

If yes or other, provide details

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If no, what are the barriers for you to providing CALD specific services?

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4. What type of CALD specific service or program do you think a person with a disability from a CALD background may want to purchase?

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5. If a person with a disability from a CALD background approaches your organisation with an Individual Funding Package, how will you respond?

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If you are happy to be contacted for further information or discussion, please provide your name and contact details.

Name: Position:

Agency:

Email: Phone:

Please return the completed survey by 20 August 2013 via Email jan.gaskin@dcsi.sa.gov.au, or Post to Jan Gaskin, Funds Management, PO Box 70, Adelaide, 5000

Thankyou for completing this survey.

The information you have provided will be included in the analysis of the SA Disability CALD project.