

April 2013

## MySupportAdvisor - Launch

MySupportAdvisor is a new initiative launched by Department for Communities and Social Inclusion (DCSI). It is an online source of centralised information to better connect disability service users and disability service providers in South Australia.

You can use MySupportAdvisor from home or on-the-go on a smart phone at: [www.mysupportadvisor.com.au](http://www.mysupportadvisor.com.au)

Disability service providers are in control of the information on their profile page and are encouraged to promote their services on MySupportAdvisor at no cost.

MySupportAdvisor can be used to search for services by a variety of functions. System users are encouraged to log-in, rate and provide honest feedback on the disability services they have used.

Service providers will be notified when reviews are posted about their services, to encourage direct, online responses to service users. This feedback can assist service providers to customise disability services to remain competitive in an increasingly individualised funding environment.

Stage two of MySupportAdvisor will see “My Plan” introduced. This will provide participants in the Disability SA Individualised Funding Program with the opportunity to use MySupportAdvisor as a tool to manage their supports and budget online.

### Creating Your Profile Page


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To help people find your service and develop the content of MySupportAdvisor, organisations are required to be registered with DCSI’s Request, Contract and Reconciliation (RCR) system.

**Organisations already registered with RCR** are required to log into: <http://access2homecare.secure.force.com/spp> and click on the MySupportAdvisor tab.

**Organisations not registered with RCR** are encouraged to do so by clicking on the link and following the prompts: <http://access2homecare.force.com/portalrequest>

When notified that your organisation’s registration with RCR is complete, you will be able to log in and begin customising your MySupportAdvisor profile page.



MySupportAdvisor System Administrators are located in Funds Management, Disability SA. All comments will be moderated prior to being posted for public view. The DCSI is committed to making MySupportAdvisor a useful resource for all. A review of MySupportAdvisor will take place after its introduction, to look at opportunities to further develop its interactivity.

If you require any further information, please contact: [MySupportAdvisor@dcsi.sa.gov.au](mailto:MySupportAdvisor@dcsi.sa.gov.au)

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